

ODISHA GRAMYA BANK

Information Technology Department Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

RFP Ref. No OGB/RFP/ITD/ATM/015/2021-22 Dated 14th March 2022, Amendment_1 Date: 08-04-2022

AMENDMENT_1: REQUEST FOR PROPOSAL SUPPLY, INSTALLATION, CONFIGURATION, COMMISSIONING, INTEGRATION OF MOBILE VAN TATA 407 RJ CBC BS VI VEHICLE ALONG WITH 16" INTERACTIVE TOUCH SCREEN BILL PAYMENT KIOSK AND TSP BIll PAYMENT SUITE for BBPS TRANSACTION IMPLEMENTATION AND MOBILE VEHICLE FABRICATION FOR BILL PAYMENT & CASH COLLECTION AND ATM.

All bidders are here by informed that based on the discussion in the Technical committee meeting held at Head Office of Odisha Gramya Bank, on date 06th April 2022, necessary amendments made to the RFP are provided in Table#1.

Table#1: Amendment_1

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
01	Checklist	6	Point 1.	₹1000.00 (Rupees One Thousand only) including GST towards cost of Bid document in form of Demand Draft issued by any commercial bank in India. The scanned copy of the Demand Draft to be uploaded in e-Procurement portal and the hard copy of the DD must reach at Head Office of OGB before last date of submission of bid along with other documents.	₹11,800.00 (Rupees Eleven Thousand and Eight Hundred only) including GST towards cost of Bid document in form of Demand Draft issued by any commercial bank in India. The scanned copy of the Demand Draft to be uploaded in e-Procurement portal and the hard copy of the DD must reach at Head Office of OGB before last date of submission of bid along with other documents.
02	Checklist	6	Point 2.	Earnest Money Deposit (EMD) in form of Bank Guarantee (BG) amounting to ₹ 50,000.00 (Rupees Fifty thousand only). The scanned copy of Bank Guarantee to be uploaded in e-Procurement portal and	Earnest Money Deposit (EMD) in form of Bank Guarantee (BG) amounting to ₹ 3,60,000.00 (Rupees Three Lakh and Sixty thousand only). The scanned copy of Bank Guarantee to be uploaded in e-

Sr. No.	Document Reference	Page No	Clause No	Descr	Description in RFP			nendment	
				the hard copy of the BG must re	each at Head Office of OGB before last	Pi	Procurement portal and the hard copy of the BG must reach at Head		
				date of submission of bid.		_	ffice of OGB before last date	of submission of bid.	
				Existing:			<u>ew:</u>		
				S Description of I Information/ N Requirement o	Information / Requirement		Description of Information/ Requirement	Information / Requirement	
				1 Tender Reference . Number	OGB/RFP/ITD/ATM/015/2021-22		1 Tender Reference . Number	OGB/RFP/ITD/ATM/015/2021-22	
				2 Date of Issue of RFP	18th March 2022		Date of Issue of RFP	18th March 2022	
				3 Last date for receipt of . queries, if any.	24 rd March 2022, 17:00 hours		Last date for receipt of queries, if any.	24 rd March 2022, 17:00 hours	
				4 Pre Bid Meeting	25 th March 2022, 15:00 hours		Pre Bid Meeting	25 th March 2022, 15:00 hours	
03	Section 1 - Bid	8		5 Bid Submission Mode.	Through e-Procurement portal: https://odishabank.abcprocure.co m/EPROC/		Bid Submission Mode.	Through e-Procurement portal: https://odishabank.abcprocure.c om/EPROC/	
03	Schedule and Address	0		6 Last Date and Time for submission of bids along with supporting documents both by exprocurement portal and physical copy	hours		Last Date and Time for submission of bids along with supporting documents both by e-Procurement portal and physical copy	25 th April 2022 on or before 15:00 hours	
				7 Last date, time and place . for submission of Origina Bid Cost (DD), Bank Guarantee towards EMD Integrity Pact and Power of Attorney. 8 Date, time and venue for opening the technical bid.	hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person). 11th April 2022 at 16:00 hours at		Tast date, time and place for submission of Original Bid Cost (DD), Bank Guarantee towards EMD, Integrity Pact and Power of Attorney. Base Date, time and venue for opening the technical bid.	25 th April 2022 on or before 15:00 hours at the Bank's Information Technology Department, Head Office, Bhubaneswar. (Should be submitted to the contact officials in person). 25 th April 2022 at 16:00 hours at the Bank's Information Technology Department, Bhubaneswar.	

Sr. No.	Document Reference	Page No	Clause No		Descrip	otion in RFP		Am	endment
	Neterence				Date, time and venue for opening the commercial bid	Will be intimated to technically short-listed bidders.	9	Date, time and venue for opening the commercial bid	Will be intimated to technically short-listed bidders.
				0	Name of contact officials for submission of documents as stated in serial No.7 and for any enquiries.	S. S. Acharya – Sr. Manager IT A. Patra – Sr. Manager IT Rahul Ujjawal- Manager-IT	0 .	Name of contact officials for submission of documents as stated in serial No.7 and for any enquiries.	S. S. Acharya – Sr. Manager IT A. Patra – Sr. Manager IT Rahul Ujjawal- Manager-IT
				1 1	Address for Communication / Submission of Bids	The General Manager, Information Technology Dept., Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O. – Khandagiri, Bhubaneswar – 751030.	1 1 .	Address for Communication / Submission of Bids	The General Manager, Information Technology Dept., Odisha Gramya Bank, Head Office, AT- Gandamunda, P.O. – Khandagiri, Bhubaneswar – 751030.
					Contact officials for any clarification.	Mr. B.K. Patra- General Manager- 8169452301 Mr. S. S. Acharya – Sr. Manager IT - 9437285358 Mr. Rahul Ujjawal- Manager-IT- 9003257606	1 2 .	Contact officials for any clarification.	Mr. B.K. Patra- General Manager- 8169452301 Mr. S. S. Acharya – Sr. Manager IT - 9437285358 Mr. Rahul Ujjawal- Manager-IT- 9003257606
				1 3	Contact e-mail ID	atm@odishabank.in itd@odishabank.in	1	Contact e-mail ID	atm@odishabank.in itd@odishabank.in
				4	Contact details of Independent External Monitor	Name: Vinayaka Rao Turaga email: tvrao56@gmail.com	1 4	Contact details of Independent External Monitor	Name: Vinayaka Rao Turaga email: tvrao56@gmail.com
04	Section 3 - Scope of Work	9	3.1 (point 2 of "require ment"")	TSP B	TSP Bill Payment Suite for BBPS transaction implementation			Bill Payment Suite for BB ntenance for the contracted	PS transaction implementation and period.

Sr.	Document Reference	Page No	Clause	Description in RFP	Amendment
No.	Section 3 - Scope of Work	9	3.1 (point 4 of "require ment:")	SUPPLY OF TATA 407 RJ CBC BS VI VEHICLE	SUPPLY OF TATA 407 RJ CBC BS VI VEHICLE with following minimum features but not limited to; 1. Remote shut down of engine with required warning from controlling office using dashboard provided by bidder. 2. In-built GPS system without any option to disable the same by invader. The GPS must have option for self-power for at least 6 Hrs in case of failure of power supply. 3. Bidder should quote the on road price inclusive of all taxes and vehicle insurance covering both Owner's Damage as well as third party for 5 years without any additional cost to the Bank. In case of renewal of insurance policy, it should be renewed one month before expiry of the same. The make and model of the vehicle is indicative and bidder is free to select any other vehicle matching to the specifications, quality and facility of the mentioned vehicle.
06	Section 3 - Scope of Work	10	3.1 Require ment Summar y: SCOPE OF WORK	Newly Added Points:	J. Working Hours for Driver/Technician will be 10am to 6pm in all working days of Bank. However, the driver/technician should provide service for extended hours during holidays or off working times as per requirement of Bank. The payment towards the extended period (in a block of 4 hours) shall be reimbursed as half day pro-rata basis derived from the contracted rate. K. Fuel Cost will be reimbursed on actual on submission of fuel bill on daily basis at attached branch. The mileage will be verified by the branch officials to ensure fuel consumption. Any misconduct shall be treated as breach to the SLA terms. The vehicle shall be serviced as per standard defined by the manufacturers and at the manufacturers authorized service center and the cost towards the same shall be included in the annual

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
1401	Reference		140		maintenance contract. No additional cost towards servicing and spare part shall be paid by bank apart from AMC.
					I. During Non-Working hours VAN should be at designated place of Bank which may change time to time basis as per discretion of bank.
					M. Pollution certificate of the VAN should be renewed at least 10 days before expiry of the certificate by the selected Vendor without any additional cost to the bank throughout contact period.
					N. A self-attested copy of Driving License of the drivers should be submitted to the Bank. Bidder should do the background verification of the engaged support staffs and the engaged staff should not change at least for a period of 6 months.
					O. A Copy of Govt. ID Proofs (Aadhaar, PAN, Voter ID etc.) of Drivers and Technicians to be submitted to the Bank along with background verification report.
07	3.3 - Technical Specificatio n:	11	1.11	 Electrical: Network Cabling and Electrical cabling Including Roof lamp-2 No.AC & DC, light AC Unit Roof AC, GPRS & CCTV 4nos with DVR of 2TB and Monitor for Display. Top Mark Lamp 2Nos Fan-02Nos. Fire Cylinder (as per govt. regulation). 	 Electrical: Network Cabling and Electrical cabling Including: Roof lamp-2 No.AC & DC, light AC Unit Roof AC, GPRS & CCTV 4nos with DVR of 2TB and Monitor for Display. Top Mark Lamp 2Nos Fan -02 Nos. Fire Cylinder – 500 ml vehicle compatible (or as per govt. regulation).
08	3.3 - Technical Specificatio n:	11	1.12	Public Addressing system (PA) Speaker and amplifier with mic of Ahuja and safe locker facility.	Public Addressing system (PA) Speaker and amplifier with mic of Ahuja DPA-370 30 watts PA Amplifier with built-in player with safe locker facility or product with same specifications and quality from other OEM.

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
09	3.3 - Technical Specificatio n:	11	5	16" INTERACTIVE TOUCH SCREEN BILL PAYMENT KIOSK WITH CASH ACCEPTOR AND VALIDATOR	16" INTERACTIVE TOUCH SCREEN BILL PAYMENT KIOSK WITH CASH ACCEPTOR AND VALIDATOR ALONG WITH ALL DIGITAL MODE OF COLLECTION connected with thermal printer.
				The Bidders can submit the bid response at e-procurement portal of OGB along with non-refundable amount of ₹ 1000.00 (Rupees One Thousand only) including GST in form of Demand Draft drawn in favor of "Odisha Gramya Bank" payable at Bhubaneswar.	The Bidders can submit the bid response at e-procurement portal of OGB along with non-refundable amount of ₹ 11,800.00 (Rupees Eleven Thousand and Eight Hundred only) including GST in form of Demand Draft drawn in favor of "Odisha Gramya Bank" payable at Bhubaneswar.
10	Section 5 - Instruction to Bidders	16 Cost a	Exempti	The scanned copy of the Demand Draft to be uploaded in e- Procurement portal and the hard copy of the DD must reach at "Information Technology Department, 2nd Floor, Odisha Gramya Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar – 751030" before last date of submission of bid along with other documents.	The scanned copy of the Demand Draft to be uploaded in e- Procurement portal and the hard copy of the DD must reach at "Information Technology Department, 2nd Floor, Odisha Gramya Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar – 751030" before last date of submission of bid along with other documents.
	to bidders			Exemption of Bid Cost will be allowed to bidder registered under MSME / NSIC / Udoyog Aadhar as Micro & Small Enterprises of service industry under category relevant to this RFP and on submission of photo copy of registration certification from relevant authority of Govt. of India. Bidder should upload scanned copy of required valid certificate in Bank's e-Procurement portal and need not send any hardcopy.	Exemption of Bid Cost will be allowed to bidder registered under MSME / NSIC / Udoyog Aadhaar as Micro & Small Enterprises of service industry under category relevant to this RFP and on submission of photo copy of registration certification from relevant authority of Govt. of India. Bidder should upload scanned copy of required valid certificate in Bank's e-Procurement portal and need not send any hardcopy.
11	Section 5 - Instruction to Bidders	17	5.7 Earnest Money Deposit (EMD) and	The Bidder is required to deposit ₹50,000/- (Rupees Fifty Thousand only) in the form of Bank Guarantee issued by a scheduled commercial Bank valid for 6 months, with a claim period of 3 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure B. No interest will be paid on the EMD.	The Bidder is required to deposit ₹ 3,60,000/- (Rupees Three Lakh and Sixty thousand only) in the form of Bank Guarantee issued by a scheduled commercial Bank valid for 6 months, with a claim period of 3 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure B. No interest will be paid on the EMD.
			Exempti ons	The scanned copy of the Bank Guarantee to be uploaded in e- Procurement portal and the hard copy of the BG must reach at	The scanned copy of the Bank Guarantee to be uploaded in e- Procurement portal and the hard copy of the BG must reach at

Sr.	Document	Page No	Clause	Description in RFP	Amendment
No.	Reference	NO	No	"Information Technology Department, 2nd Floor, Odisha Gramya Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar – 751030" before last date of submission of bid along with other documents. Exemption of EMD will be allowed to bidder registered under MSME / NSIC / Udoyog Aadhar as Micro & Small Enterprises of service industry under category relevant to this RFP and on submission of photo copy of registration certification from relevant authority of Govt. of India. Bidder should upload scanned copy of required valid certificate in Bank's e-Procurement portal and need not send any hardcopy	"Information Technology Department, 2nd Floor, Odisha Gramya Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar – 751030" before last date of submission of bid along with other documents. Exemption of EMD will be allowed to bidder registered under MSME / NSIC / Udoyog Aadhaar as Micro & Small Enterprises of service industry under category relevant to this RFP and on submission of photo copy of registration certification from relevant authority of Govt. of India. Bidder should upload scanned copy of required valid certificate in Bank's e-Procurement portal and need not send any hardcopy
12	Section 8 – Terms and Conditions	22	8.2 Term of the order	The order for 3 nos of Mobile Van with ATM and Kiosk shall be placed with selected bidder. The term of the Contract Period shall be for a period of 5 years from date of contract subject to mutually agreed terms and conditions. The warrantee to be provided for a period of 5 years from date of delivery of UPS systems.	The order for 3 nos of Mobile Van with ATM and Kiosk shall be placed with selected bidder. The term of the Contract Period shall be for a period of 5 years from date of contract subject to mutually agreed terms and conditions. The total price of one set of mobile VAN will be treated as rate contract valid for one year from the date of issue of purchase order. Total term of the project will be 5 years including service, support and all other services in the scope.
13	Section 8 – Terms and Conditions	22	8.5 Warrant ee / Guarant ee	Bidder should provide comprehensive replacement warrantee for each mobile Van with ATM and Kiosk from date of delivery of the same at the respective branches / offices of Odisha Gramya Bank with back-to-back support from OEM. The warrantee should be for a period of 1 year from date of delivery of Van.	Bidder should provide comprehensive replacement warrantee for All the parts, devices, items in each mobile Van with ATM and Kiosk from date of delivery of the same at the respective branches / offices of Odisha Gramya Bank with back-to-back support from OEM. All the parts, devices, items etc. should be under 1 year warrantee and 4 years comprehensive AMC.
14	Section 8 - Terms and Conditions		8.9 Service Level Agreeme nt (SLA):	All service and warrantee call to be resolved either by replacement of UPS or by repair by OEM authorized service center as defined under SCOPE OF WORK - COMPREHENSIVE WARRANTY form of date of issue of service request either by email / telephone or through portal.	All service and warrantee call to be resolved either by replacement or by repair by OEM authorized service center within 48 hours from the date of issue of service request either by email / telephone.

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
15	Section 8 - Terms and Conditions	23	8.10 Penalty Clauses: 8.10.1	Penalty for Delay in Delivery as per clause 8.7 Penalty of 0.5% of Order Value or Part of undelivered order will be applicable will be deducted for every 7 days delay (subject to a max of 5% of order value) from the scheduled delivery timeline and will be deducted from respective invoices.	Penalty for Delay in Delivery as per clause 8.7 Penalty of 0.5% of Order Value or Part of undelivered order whichever is applicable will be deducted for every 7 days delay (subject to a max of 5% of order value) from the scheduled delivery timeline and will be deducted from respective payments.
16	Section 8 - Terms and Conditions	23	8.10 Penalty Clauses: 8.10.2	Penalty for delay in SLA as per clause 8.8 Penalty of 0.5% of unit rate of each mobile Van will be calculated for every 7 days delay after 3 weeks of date of issue of service request and will be deducted from Performance Bank Guarantee at the end of each year.	Penalty for delay in SLA as per clause 8.8 Penalty of 0.5% of unit rate of each mobile Van (subject to a max of 5% of order value) will be calculated for every 7 days delay after 6 weeks of release of Purchase Order and will be deducted from the recurring payments.
17	Section 8 - Terms and Conditions	23	8.10 Penalty Clauses: 8.10.3	Penalty for absence of Driver/Technician: In case of leave of Driver/Technician Bidder to make alternate arrangement of Driver/Technician. Otherwise Payment against nonservice periods of Driver/Technician will be considered as non-billable period for respective service. The same period will be deducted along with applicable penalty from invoice submitted.	Penalty for absence of Driver/Technician: The driver and Technician may be allowed for 3 days leave in a quarter with approval of Bank. In case Bank require service during the leave of Driver/Technician, Bidder has to make alternate arrangement of Driver/Technician. If any Driver/Technician found to be absent without Bank permission or replacement of the Driver/Technician is not provided by the vendor for the absence period, the absence period will be deducted from the payment on pro-rata basis. The amount will be deducted along with applicable penalty from the recurring payments. The Bank reserves the right to recover the penalty amount by any mode such as adjusting from any payment to be made by the Bank to the Bidder.

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
18	Section 8 - Terms and Conditions	23	8.12 Payment Terms:	Payment Terms: Successful Bidder should issue invoices with invoice date later than the date of delivery clause 8.7. Payments will be released after submission of correct invoice as per bank's requirement along with successful installation report duly countersigned by the Branch Managers. However, payment procedure will be followed as below: Payment towards all delivered items will be released on submission of GST compliant invoices along with acceptance letter of OGB and delivery challan signed by OGB. The payment will be released after deduction of applicable penalty.	Payment Terms: Successful Bidder should issue invoices after successful delivery of the items. Payments will be released after submission of GST compliant invoice along with successful installation report duly countersigned by the Bank Official. The payment will be released after deduction of applicable penalty. The Payment of Driver/Technician will be released as quarterly arrear after deduction of penalty, if any, and on submission of GST compliant invoices, required Bank Guarantee and agreements. The invoice should accompany the Driver/Technician attendance reports for the quarter.
19	Section 8 - Terms and Conditions	24	8.15 Amendm ents to the Agreeme nt	Once contract agreement and AMC agreement are executed with the Bidder, no amendments or modifications of Agreement and no waiver of any of the terms or conditions hereof shall be valid or binding unless made in writing. The terms of RFP shall prevail, unless it is specifically mentioned in purchase order. In case of any dispute, the terms of the RFP will prevail.	Once contract agreement and AMC agreement are executed with the Bidder, no amendments or modifications of Agreement and no waiver of any of the terms or conditions hereof shall be valid or binding unless made in writing. In case of any dispute the terms of RFP shall prevail, unless it is specifically mentioned in purchase order.

					Vehicle Fabrication (TATA 407 RJ CBC BS VI or product with same specification and quality from other OEM):
					Structure: 40*40 16g sq. tube (CR)
					Body panel: 20 JSW GI sheet
					Interior ceiling: 40mm Thermocol & 22 JSW GI Sheet
					ATP compartment: 5.9ft*1.10ft door
					ATM compartment: 5.9ft*2.10ft door
					Doors: Right Side body door (as per bank's requirement)
					• Door (hydraulic doors): 4 nor door [6x2ft, 3x2.5ft, 3x1ft, 2.5x2ft on side body and back side with sliding rack as per bank's
					requirement]. Should be accessible to wheel chair users too.
					Accessories: Interior lights, Fan, 2nos chair, 1nor sofa, 1no. Computer Table, Full HD smart LED TV (screen size: 32").
					 Painting: Full area (ASPA Paint) Platform: Aluminium chequered sheet and above that mat covering.
					Electrical: Network Cabling and Electrical cabling including follows
					■ Roof lamp-2 No.AC & DC, light
					AC Unit Roof AC, GPRS & CCTV 4nos with DVR of of 2TB and Monitor for Display.
					■ Top Mark Lamp 2Nos. ■ Fan-02Nos.
	Section			3.2.1	■ Fire Cylinder – 500 ml vehicle compatible (or as per govt. regulation)
20	3 –	10	New	Proposed	■ Public Addressing system (PA) Speaker and amplifier with mic of Ahuja DPA-370 30 watts PA Amplifier with built-in player
20	Scope of	10	Clause	Bill of	and safe locker facility or product with same specifications and quality from other OEM.
	Work			Material	■ Driver Cabin, Office Cabin and ATM cabin partition with FRP.
					■ Online GPS Facility with live tracking facility
					Air Conditioning:
					1.5 ton capacity built on invert technology with UPS of 5 kva online ups connected with MPAT with battery of 200 AH tubular
					batteries 4 nos. connected with 400 watts 2nos Solar Panels for Mobile Vans.
					TSP Bill Payment Suite-One Time Investment for BBPS transaction implementation.
					137 bill rayment suite-one time investment for bors transaction implementation.
					TSP API Integration and technical services
					Storefront (SaaS) Services
					Transactional Monitoring and Support services
					Auto Billing System and Bulk billing services
					Virtual Account maintenance and accounting Services.
					Complaint Management System and service for biller and consumers

<u>Bill Payment Kiosk:</u> 16" (Display Size) INTERACTIVE TOUCH SCREEN BILL PAYMENT KIOSK WITH CASH ACCEPTOR AND VALIDATOR ALONG WITH ALL DIGITAL MODE OF COLLECTION. Connected with thermal printer

Specifications:

Touch Screen Monitor

- 16" (Display Size) General Touch Capacitive Touch Screen
- LCD 16" (Display Size) TFT with Single Touch Screen(USB controller, Driver software), Capacitive, 225Million Touch
- Accuracy1% of true precision
- 16K x 16K touch screen resolution Bare Finger Activation, not affected by surface contaminants like dust, grease, moisture liquids etc.

CPU - Android

- Quad core cortex A9,1.6G, Amlogic 5905 or higher version.
- RAM 2 GB
- Internal memory 6GB
- · Operation system : Android
- Connectivity Wi-Fi 802. 11b/gm
 Dongle 3G USB dongle ext. Ethernet 10M/100M Ethernet
- Bluetooth 4.0 Card slot SD, Support up to 32GB Interface Card slot SD
- USB Hosb2 USB Host 2.0 Power Jack DC power input RJ45 Ethernet HDMI
- 3.5mm earphone Media Support Video format MPEG-1, MPEG- 2, MPEG-4, H.263, H.264, RV etc., and support up to 1080p Audio format MP3/VVMA/AAC etc. VESA,100x100mm
- Speaker 223W

Language Multi-language

Debit / Credit Card Reader

- EMV card reader.
- Triple track magnetic stripe card reader NFC.
- Over-the-air firmware update.
- Over-the-air key injection.
- Secure PIN pad.

• Support Mobile platforms(Android 2.1 or above iOS 6.0 or above, Windows phone /MS windows, Nokia Asha OS)

- Support PC platforms(Windows PC, Linux, Mac)
- Operating Temperature-0'C-45'C.
- Operating Humidity-Maximum 95%.

Storage Temperature= -10'C-55'C (14'F-113'F)

Cash Acceptor & Validator

- Compact stacker less design
- Proven field reliability
- Future proof
- One build standard for Global Applications

Technical Specification

Power

Requirements: 12 V Standby: 0.2 A Running: 1 A Peak: 1.5 A

Bezel Options

66/82 mm width

Extended

• Note Dimensions

Width: 60-82mm Length: 115-162mm

Protocols

SSP ccTalk MDB

Pulse Parallel Binary

Serial

Interfaces

USB

Open Collector

Thermal Printer

- 80 mm thermal receipt printer with auto-cutter
- Minimum speed of 150 mm/sec
- Resolution 203 dpi

Interface – USB, Serial

SUPPLY OF VEHICLE

- > Supply of vehicle TATA 407 RJ CBC BS VI or product with same specification and quality from other OEM
- **Vehicle Specifications**

verlicie spe	ecincations
OEM	TML
Models	407 GOLD
Wheelbase (mm)	3300
Engine	4SPCR BS6- 2956cc
Power	100PS @2800 r/min
Torque	300 Nm @ 1200 -2200 r/min
GearBox	G400, 5 Speed, Manual Synchromesh Gearbox (5F, 1R)- PTOP
Frame	Cabin and Chassis Built
Loading area(Ft) (lxb)	10 Ft X 6.5 Ft
Load Body Options	CAB, HD
Tyre size	7.50R16 -14PR
Brakes	New H2LS Brakes
Steering	Power Steering
Grade-ability	36%
Suspension (Front/ Rear)	Front: Parabolic spring with rubber bush, 2 no Hydraulic Double acting Shock Absorbers Rear: Semi elliptical leaf spring, 2 no Hydraulic Double acting Shock Absorbers.
Fuel Tank (L)	60

Ground clearance (mm)	223
Vehicle Type	Petrol/ Diesel
GVW (KG)	4995
Payload	2855- CAB
Cabin	REFRESH SFC-Semi Forward Cabin

Annexure K - Integrity Pact

Preamble

This Agreement (hereinafter called the Integrity Pact) is made on this the day of (month) 20, between,
on one hand, Odisha Gramya Bank acting through Shri,, (designation of the officer) of Odisha Gramya Bank, a Regional Rural Bank and an enterprise of the Government of India constituted under the Regional Rural Banks Act 1976 (21 of 1976) hereinafter called the "BUYER", which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the First Part
And
M/s, a Company incorporated under the Companies Act, or a Partnership Firm registered under the Indian Partnership Act, 1932 or the Limited Liability Partnership Act, 2008 represented by Shri, Chief Executive Officer/ all the Partners including the Managing Partner (hereinafter called the" BIDDER/Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.
WHEREAS the BUYER proposes to procure (Name of the Stores/Equipment / Item / Services) and the BIDDER/Seller is desirous of offering / has offered the stores/Equipment / Item / Services and
WHEREAS the BIDDER is a private company/public company / Government undertaking / partnership / LLP / registered export agency and is the original manufacturer / Integrator / authorized / Government sponsored export entity of the stores / equipment / item or Service Provider in respect of services constituted in accordance with the relevant law in the matter and the buyer is a Regional Rural Bank and a Government Undertaking as such.
WHEREAS the BUYER has floated a tender / RFP (Tender / RFP No.:) hereinafter referred to as "Tender / LTE / RFP" and intends to award, under laid down organizational procedures, contract/s purchase order / work order for (name of contract/order) or items covered under the tender hereinafter referred to as the "Contract".
AND WHEREAS the BUYER values full compliance with all relevant laws of the land, rules, bye-laws, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).
AND WHEREAS, in order to achieve these goals, the BUYER has appointed Independent External Monitors (IEM), to monitor the tender process and the execution of the Contract for compliance with the Principles as laid down in this Agreement.
AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Pact or "Pact", the terms and conditions of which shall also be read as Integral part and parcel of the Tender documents and Contract between the parties.
NOW, THEREFORE in, consideration of mutual covenants contained in this Pact, to avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings, the parties hereby agree as follows and this Pact witnesses as under:

The contract is to be entered into with a view to:-

Enabling the BUYER to procure the desired said stores/equipment/item/Services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and

Enabling BIDDERs to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BUYER will commit to prevent corruption, in any and all forms, by its officials by following transparent procedures.

The parties hereby agree hereto to enter into this Integrity Pact and agree as follows:

Article 1: Commitments of the BUYER

- 1.1 The BUYER undertakes that no official/ employee of the BUYER, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party whether or not related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.
- 1.2 The BUYER will, during the pre-contract stage, treat all BIDDERs alike, and will provide to all BIDDERs the same- information and will not provide any such information to any particular BIDDER which could afford an undue and unfair advantage to that particular BIDDER in comparison to other BIDDERs. The BUYER will ensure to provide level playing field to all BIDDERs alike.
- 1.3 All the officials of the BUYER will report to the appropriate Government office any attempted breach(es) or breaches per se of the above commitments as well as any substantial suspicion of such a breach.
- 1.4. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BUYER with full and verifiable facts and the same is prima facie found to be correct by the BUYER, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BUYER, the proceedings under the contract would not be stalled.

Article 2: Commitments of the BIDDER

- 2. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-
- 2.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official(s)/employee(s)/persons related to such Official(s) / employees of the BUYER, connected directly or indirectly

with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

- 2.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement of any kind to any official of the BUYER or otherwise in procuring the Contract or forbearing 'to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Bank for showing or forbearing to show favor or disfavor to any person in relation to the contract or any other contract with the Bank.
- 2.3 The BIDDER shall disclose the name and address of agents and representatives and Indian BIDDERs shall disclose their foreign principals or associates.
- 2.4 The BIDDER shall disclose the payments to be made by them- to agents/brokers or any other intermediary, in connection with this bid/contract.
- 2.5 The BIDDER further confirms and declares to the BUYER that the BIDDER is the original manufacturer / integrator / authorized / government sponsored export entity of the stores/equipment/item/Services and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BUYER or any of its functionaries, whether officially or unofficially to award the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
- 2.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the BUYER or their family members, agents, brokers, or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- 2.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 2.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the BUYER as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care to avoid unauthorized disclosure of such information.
- 2.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 2.11 The BIDDER undertakes not to instigate directly or indirectly any third person to commit any of the actions mentioned above.
- 2.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the-BIDDER, either directly or indirectly, is a relative of any of the officers of the BUYER, or alternatively, if any relative of an officer of the BUYER has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of tender. The term 'relative' for this purpose would be as defined and prescribed under Section 6 of the Companies Act 1956 and as defined and prescribed under Section 2(77) of the Companies Act 2013 and the relevant Rules made there under.

2.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BUYER.

Article 3: Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed a transgression through a violation of Article 2 above or in any other form such as to put his reliability or credibility in question, the BUYER is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process & exclude him from future business dealings as per the existing provisions of GFR, 2017, PC ACT 1988, etc. or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings" and any other Financial Rules/Guidelines applicable to the BUYER. Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annexure-"B".

Article 4: Compensation for Damages

- 4.1 If the BUYER has disqualified the Bidder(s) from the tender process prior to the award according to Article 3, the BUYER is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
- 4.2 If the BUYER has terminated the contract according to Article 3, or if the BUYER is entitled to be terminate the contract according to Article 3, the BUYER shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Article 5 - Equal Treatment of all Bidders/Contractors/Subcontractors

- 5.1 Bidder(s) /Contractor(s) undertake(s) to demand from all subcontractors a signed commitment in conformity with this Integrity Pact, and to submit it to the BUYER before contract signing.
- 5.2 The Principal Contractor shall take the responsibility of the adoption of IP by the sub-contractors. It is to be ensured that all sub-contractors also sign the IP.
- 5.3 In case of a Joint Venture, all the partners of the Joint Venture should sign the Integrity pact.
- 5.4 The BUYER will enter into Pacts on identical terms as this one with all Bidders and Contractors.
- The BUYER will disqualify those Bidders from the Tender process, who do not submit, the duly signed Pact, between the BUYER and the bidder, along with the Tender or violate its provisions at any stage of the Tender process.

Article 6: Previous Transgression

The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other Company/ PSU/ Nationalized Bank/Regional Rural Bank in any country in respect of any corrupt practices envisaged hereunder or with any Nationalized Bank/Regional rural Bank/ Public Sector Enterprise in India or any "Government Department in India that could justify BIDDER's exclusion from the tender process.

- 6.2 The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER is liable to be disqualified from the tender process or the contract, if already awarded, is liable to be terminated for such reason.
- 6.3 The imposition and duration of the exclusion of the BIDDER will be determined by the BUYER based on the severity of transgression.
- 6.4 The Bidder/Contractor acknowledges and undertakes to respect and uphold the BUYER's absolute right to resort to and impose such exclusion.
- 6.5 Apart from the above, the BUYER may take action for banning of business dealings/holiday listing of the Bidder/Contractor as deemed fit by the BUYER.
- If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has implemented a suitable corruption prevention system, the BUYER may, at its own discretion, as per laid down organizational procedures, revoke the exclusion prematurely.

Article 7: Criminal charges against violation by Bidder(s) / Contractor(s) / Sub contractor(s)

If the BUYER acquires knowledge of conduct of a Bidder/Contractor, or of an employee or a representative or an associate of a Bidder/Contractor which constitutes corruption within the meaning of Prevention of Corruption Act, or if the BUYER has substantive suspicion in this regard, the BUYER will inform the same to the Chief Vigilance Officer.

Article 8: Earnest Money (Security Deposit)

- 8.1 While submitting commercial bid, the BIDDER shall deposit an amount of Rs...... (to be specified in NIT/LTE/RFP) as Earnest Money/security deposit with the BUYER through any of the following instruments:
- (i) Bank Draft or a Pay Order in favour of
- (ii) A confirmed guarantee by an Indian Nationalized Bank, promising payment of the guaranteed sum to the BUYER on demand within three working days without any demur whatsoever and without seeking any reason whatsoever. The demand for payment by the BUYER shall be treated as conclusive proof for payment.
- (iii) Any other mode or through any other instrument [to be specified in the NIT/LTE/RFP].
- 8.2 The Earnest Money/Security Deposit shall be valid upto the complete conclusion of the contractual obligations for the complete satisfaction of both the BIDDER and the BUYER or upto the warranty period, whichever is later.
- 8.3 In case of the successful BIDDER, a clause would also be incorporated in the Article pertaining to Performance Bond in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond in case of a decision by the BUYER to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.
- 8.4 No interest shall be payable by the BUYER to the-BIDDER on Earnest Money/Security Deposit for the period of its currency.

Article 9: Sanction for Violations

- Any breach of the aforesaid provisions by the BIDDER or anyone employed by it or acting on its behalf [whether with or without the knowledge of the BIDDER] shall entitle the BUYER to take all or anyone of the following actions, wherever required;-
- i. To immediately call off the pre-contract negotiations/ proceedings with such Bidder without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER[s] would continue.
- ii. The Earnest Money Deposit [in pre-contract stage] and/or Security Deposit/Performance Bond [after the contract is signed] shall stand forfeited either fully or partially, as decided by the BUYER and the BUYER shall not be required to assign any reason there for.
- iii. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
- iv. To en-cash the advance bank guarantee and performance guarantee/ bond/ warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER along with interest.
- v. To cancel all or any other Contracts with the- BIDDER, the BIDDER shall be liable to pay compensation for any loss or damage to the BUYER resulting from such cancellation/rescission and the BUYER shall be entitled to deduct the amount so payable from the money[s] due to the BIDDER.
- vi. To debar the- BIDDER from participating in future bidding processes of- the Bank for a minimum period of five years, which may be further extended at the discretion of the BUYER.
- vii. To recover all sums paid in violation of this Pact by BIDDER[s] to any middleman or agent or broker with a view to-securing the contract.
- viii. In cases where irrevocable Letters of Credit have been received in respect of any- contract signed by the BUYER with the BIDDER, the same shall not be opened.
- 9.2 The BUYER will be entitled to take all or any of the actions mentioned at paragraph 9.1[i] to [viii] of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf [whether with or without knowledge of the BIDDER], of an offence as defined in Chapter IX of Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 as amended from time to time or any other statute enacted for prevention of corruption.
- The decision of the BUYER to the effect that a breach of the Provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor[s] appointed for the purposes of this Pact.

Article 10: Independent External Monitors

- 10.1 The BUYER has appointed Independent External Monitors [hereinafter referred to as monitors] for this Pact in consultation with the Central Vigilance Commission (CVC) Government of India.
- 10.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligation under this Pact.
- 10.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.
- Both the parties accept that the Monitors have the right to access all the document relating to the project/procurement, including minutes of meetings. The same is applicable to Subcontractors of the Bidder. The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/Contractor(s) /Subcontractor(s) with confidentiality.
- As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the BUYER and request the Management to discontinue or take corrective action, or to take other relevant action. The Monitor can in this regard submit non binding recommendations.

- The BIDDER accepts that the Monitor has the right to access without restriction to all Project documentation of the BUYER including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to its project documentation. The same is applicable to Subcontractors also which the BIDDER shall note.
- 10.7 The BUYER will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

Note: However, the documents /records/information having National Security implications and those documents which have been classified as Secret/Top Secret are not to be disclosed.

10.8 For ensuring the desired transparency and objectivity in dealing with the complaints arising out of any tendering process or during execution of contract, the matter should be examined by the Monitor, who would look into the records, conduct an investigation, and submit their joint recommendations to the Management. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

The advice of the Monitor is restricted to resolving issues raised by a bidder regarding any aspect of the tender which allegedly restricts competition or bias towards some bidders.

- 10.9 The Monitor is expected to submit a written report to the designated Authority of BUYER within 30 days from the date of reference or intimation to him by the BUYER/BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.
- 10.10 The Monitor would examine all complaints received by them and give their recommendations/views to the Chairman, Odisha Gramya Bank at the earliest. They may also send their report directly to the CVO in case of suspicion of serious irregularities requiring legal/administrative action. Only in case of very serious issue having a specific, verifiable vigilance angle, the matter should be reported directly to the Chief Vigilance Commission.
- 10.11 The word 'Monitor' would include both singular and plural.
- 10.12 In the event of any dispute between the management and the contractor relating to those contracts where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation of the Monitor in a time bound manner. If required, the organizations may adopt any mediation rules for this purpose. In case, the dispute remains unresolved even after mediation by the Monitor, the organization may take further action as per the terms & conditions of the contract. However, not more than five meetings shall be held for a particular dispute resolution. The fees/expenses on dispute resolution shall be equally shared by both the parties.

Article 11: Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BUYER or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

Article 12: Law and Place of Jurisdiction

This Pact is subject to Indian Laws. The place of performance and jurisdiction is as notified by the BUYER.

Article 13: Other Legal Actions

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant laws in force relating to any civil or criminal proceedings.

Article 14: Validity

14.1 Integrity Pact, in respect of a particular contract, shall be operative from the date IP is signed by both the BUYER and the BIDDER/Seller, till the completion of contract, including warranty period, whichever is later. After award of work, the Monitor shall look into any issue relating to execution of contract, if specifically raised before them. However, the Monitor may suggest systemic improvements to the management of the organization concerned, if considered necessary, to bring about transparency, equity and fairness in the system of procurement.

In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

14.2 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact shall remain valid. In such case, the parties will strive to come to an agreement to their original intentions.

Article 15: Code of Conduct

Bidders are also advised to- have a Code of Conduct clearly rejecting the use of bribes and other unethical behavior and a compliance program for the implementation of the code of conduct throughout the company.

Article 16: Examination of Books of Accounts

In case of any allegation of, violation of any provisions of this Integrity Pact or Payment of commission, the Buyer or its agencies shall be entitled to examine the Books of Accounts of the Bidder and the Bidder shall provide necessary information of the relevant financial documents in English and shall extend all possible help for the purpose of such examination.

Article 17: Legal and Prior Rights

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract and/or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Pact will have precedence over the Tender/Contract documents with regard to any of the provisions covered under this Pact.

Article 18: Other Provisions

This Pact is subject to Indian laws. The place of performance and jurisdiction is the Head Office/Head Quarters of the Division of the BUYER or as otherwise notified by the BUYER, who has floated the Tender.

- 18.1 Changes and supplements, if any, need to be necessarily made in writing and signed by the duly authorized representatives of the Bidder and the Buyer. It is clarified that there are no parallel/ Side agreements in this regard and that the present Agreement forms the full and complete agreement as regards the subject matter contained herein.
- 18.2 If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners and consortium members. In case of a Company, the Pact must be signed by a representative duly authorized by Board resolution.
- 18.3 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- Any dispute or difference arising between the parties with regard to the terms of this Agreement/Pact", any action taken by the BUYER in accordance with this Agreement/Pact or interpretation thereof shall not be subject to arbitration.
- 18.5 The Integrity pact shall be deemed to form a part of contract and parties shall be bound by it's provision.
- 18.6 Issues like warranty/guarantee etc. should be outside the purview of Monitor.

BUYER	BIDDER
Name of the Officer	Name of the Officer
Designation	Designation
Odisha Gramya Bank	Bidder's Company Name
Witness	Witness
1	1
2	2

Section 10 - Format for Commercial Bid (Online mode only) - All Requirements as per clause 3.2.1 Proposed Bill of Material:

Annexure O - Commercial Bid

(To be filled in online mode only)

PART 10: COMMERCIAL BID

Bidders should quote prices in the following format:

Commercial bid format						
SI No.	Particulars	Unit price	Qty.	Total Price excluding GST	GST Rate (%)	Total price incl. GST
1	Vehicle Fabrication (TATA 407 RJ CBC BS VI or product with same specification and quality from other OEM).		03			
2	Air Conditioning		03			
3	TSP Bill Payment Suite-One Time Investment for BBPS transaction implementation.		03			
4	Bill Payment Kiosk: 16" (Display Size) INTERACTIVE TOUCH SCREEN BILL PAYMENT KIOSK WITH CASH ACCEPTOR AND VALIDATOR ALONG WITH ALL DIGITAL MODE OF COLLECTION. Connected with thermal printer.		03			
5	Touch Screen Monitor		03			
6	CPU – Android		03			
7	Debit / Credit Card Reader		03			
8	Cash Acceptor & Validator		03			
9	Thermal Printer		03			
10	Supply of vehicle TATA 407 RJ CBC BS VI or product with same specification and quality from other OEM.		03			
11	AMC for 4 years for vehicle Fabrication, AC with UPS and Solar panels, Kiosk, BBPS transactions, Vehicle.		03			
12	Cost of one driver for 5 years (unit price shall be quoted for monthly rate)		60 months			
13	Cost of one technician for 5 years (unit price shall be quoted for monthly rate)		60 months			
TCO						

Note:

- 1. The Rate Contract Period will be valid for a period of 12 months from the date of issue of PO.
- 2. Total Amount quoted will be considered for deciding L1 vendor.
- 3. Cost of vehicle, Kiosk should be quoted with minimum 1-year warranty.
- 4. Bidder should indicate applicable GST percentage rate under column name "GST Rate (%)". Bidder to ensure the GST percentage with the effective Government Rates. Bank

^{*}All prices are in INR excluding applicable Goods and Service Tax.

reserves its rights to re-calculate the value entered in the form with actual applicable rates.
We certify that price quoted are all-inclusive (excluding applicable Government Tax component) as per clauses mentioned in the RFP Ref No. OGB/RFP/ITD/ATM/015/2021-22 Dated 14 th March 2022
We also confirm that the price quoted meets all the technical specification and scope of work mentioned in the No. RFP Ref No. OGB/RFP/ITD/ATM/015/2021-22 Dated 14 th March 2022
Authorised Signatory:
Name and Designation:
Office Seal: